



ONFINITY ERP AND CRM (FORMERLY VIENNA ADVANTAGE)

EXTENDED PROFILE



OVERVIEW

Onfinity ERP and CRM (formerly VIENNA Advantage) is an open-source ERP system designed to scale with your business.

It uses AI to minimize extensive data entry and report building by providing on-demand data access and automated report generation. The platform offers an array of workflow tools that include business intelligence and reporting, email and SMS integration, time management, and task management. In addition, users can communicate via an internal chat that records conversations with time stamps for future reference.

The software features self-configurable management dashboards and alert systems that empower users to monitor key business metrics and tailor the experience to their needs. Its intuitive interface supports a low-code development framework, enabling organizations to modify or add modules with minimal coding effort.

Available as both an on-premises and on-cloud solution, Onfinity uses a modular design that allows you to build a customized solution from core modules such as finance, inventory, purchasing, order management, and help desk/support. Its open API and mobile-friendly design ensure that essential features are accessible on any device.

Headquartered in Germany, the company supports a strong global partner network. This network delivers localized, industry-specific support, automatically routing service requests to the right personnel and escalating urgent issues when necessary. Updates and new features are delivered seamlessly through the VIENNA Market, allowing for on-demand deployment without the need for time-consuming migration efforts.

AURA AI ASSISTANT

Introduced in Onfinity 6.0, AURA is an AI assistant designed to simplify workflows and provide actionable insights. Through advanced machine learning, it reviews data in real time, predicts inventory needs, and flags potential issues early, helping your team make quick, informed decisions.

Beyond delivering insights, AURA supports users through ERP processes, interacts with documents and data, and handles transaction-related questions with ease.

FEELD.AI

Feeld.ai is Onfinity's AI-driven Field Service Management tool that automates and enhances your field services for smarter, more efficient operations.

INDUSTRY USE CASES

One of Onfinity's manufacturing clients reduced operating costs by 37% after switching to the AI solution. The system connects finance, supply chain, and other key functions to ensure everyone works with accurate, up-to-date information. It adapts as your business evolves, helping you save time and resources while keeping operations efficient.



SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Onfinity ERP and CRM (formerly VIENNA Advantage)
BUSINESS SECTORS	
DISTRIBUTION	✓
GOVERNMENT & NPO	✓
MANUFACTURING	✓
RETAIL	✓
SERVICES	✓
INDUSTRY	
AEROSPACE & DEFENSE	✗
AUTOMOTIVE	✓
CHEMICAL	✓
CONSTRUCTION	✓
COSMETICS	✗
ELECTRONICS	✓
ENERGY/POWER/UTILITIES	✓

ENGINEERING	✓
FASHION	✓
FINANCIAL SERVICES	✓
FOOD & BEVERAGE	✓
LOCAL GOVERNMENT	✓
MEDIA	✗
MEDICAL & HEALTHCARE	✓
METALWORKING	✓
OILFIELD	✗
PACKAGING	✓
PAINT & ADHESIVES	✗
PHARMACEUTICAL	✗
PLASTICS & RUBBER	✗
PRINT & DESIGN	✗
RENTAL	✓
TELECOMMUNICATIONS	✓
WOODWORKING	✓
CANNABIS	✗
EDUCATION	✗
NONPROFIT	✗

ERP SOFTWARE FEATURES	
BILLING	✓
BUSINESS INTELLIGENCE/ANALYTICS	✓
COSTING	✓
CRM	✓
CUSTOMER SERVICE	✓
PRODUCT DESIGN	✗
FINANCIALS & ACCOUNTING	✓
HR	✓
INVENTORY MANAGEMENT	✓
ORDER MANAGEMENT	✓
PLANNING & SCHEDULING	✓
PROJECT MANAGEMENT	✓
PURCHASING	✓
QUALITY CONTROL	✓
SALES	✓
SHIPPING & DISTRIBUTION	✗
SUPPLY CHAIN MANAGEMENT	✓
WAREHOUSE MANAGEMENT	✓
ASSET MANAGEMENT	✓

DOCUMENT MANAGEMENT	✓
CUSTOMER SUITABILITY	
ENTERPRISE (1000+ EMPLOYEES)	✗
MEDIUM SIZE (251-1000 EMPLOYEES)	✓
SMALL BUSINESS (1-250 EMPLOYEES)	✓
ADDITIONAL PRODUCT INFO	
MULTI LANGUAGE	✓
MULTI CURRENCY	✓
CUSTOMIZABLE	✓
SYSTEM HOSTING	
CLOUD	✓
INSTALLED ON PREMISE	✓
FURTHER INFORMATION	
IMPLEMENTATION TIMEFRAME	3-12 months

SOFTWARE SCREENSHOTS



